



April 6, 2001

Linda Langelier
Employment Network
#1-4625 Albert Street
Regina, Saskatchewan S4S 6B6

Dear Linda:

I wanted to write this to you to express my overwhelming appreciation for the tremendous work you and your staff did in recruiting for the Staples/Quill Regina Contact Center. We opened the center on time, and in record time.

Our recruiting drive was fast and furious but through it all you and your staff met or exceeded all of our needs. The associates you helped us to hire have really fit our "service culture" and the center is performing better than expected.

On a personal note working with your team was a pleasure. I understand that you and your team worked weeks on end without a day off and even gave up your personal office spaces so that our interviewing teams had a location to interview perspective associates. You made us feel at home, even after we took over your home. I appreciate all you did to make this project successful and will gladly recommend your expertise to any perspective client.

Best wishes to you and your staff in your future endeavors,

Kenneth M. Wnek
Vice President, Quill Customer Relations